

Billing Summary

Utility bills become due and payable on the first of the month following the period for which service is rendered. A late payment charge of 1 percent (1%) per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the unpaid balance for utility service, including unpaid late payment charges. The late payment charge is applicable to all customers.

Unless payment or satisfactory arrangement for payment is made within 10 days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 185.

All bills owing and in arrears on October 15 and remaining unpaid on November 1 will have a penalty of 10% added. If such arrears, with added penalty, are not paid by November 15, the delinquent amount will be levied as a tax against the premises in accordance with s.66.0809(3), Wis. Stats.

City of Chippewa Falls



Department of Public Utilities

**30 W Central Street, Room 209
Chippewa Falls, WI 54729
715-726-2741
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utility@chippewafalls-wi.gov**

Updated 1/1/2021

Chippewa Falls Department of Public Utilities

Water Rates

Effective December 31, 2019

Meter Size	Quarterly
5/8"	\$ 20.37
3/4"	\$ 20.37
1"	\$ 31.83
1 1/2"	\$ 54.11
2"	\$ 82.75
3"	\$ 143.22
4"	\$ 219.61
6"	\$ 436.03
8"	\$ 684.28
10"	\$ 932.53

Public Fire Protection

Effective December 31, 2019

Meter Size	Quarterly
5/8"	\$ 15.70
3/4"	\$ 15.70
1"	\$ 39.15
1 1/2"	\$ 79.29
2"	\$ 125.52
3"	\$ 234.56
4"	\$ 393.14
6"	\$ 782.98
8"	\$1,252.07
10"	\$1,879.77

Private Fire Protection

Effective January 1, 2015

Connection	Quarterly
2" or smaller	\$ 14.40
3"	\$ 27.00
4"	\$ 45.00
6"	\$ 90.00
8"	\$ 144.00
10"	\$ 216.00
12"	\$ 288.00
14"	\$ 357.00
16"	\$ 429.00

7.48 Gallons = 1 Cubic Foot
100 Cubic Feet = 1 CCF

Water Volume Charge

Each Quarter	per CCF
First 30 CCF	\$ 1.60
Next 970 CCF	\$ 1.51
Next 4000 CCF	\$ 1.30
Over 5000 CCF	\$ 0.76

Wastewater Rates

Effective January 1, 2018

Quarterly Charge	\$ 17.01
Volume Charge	\$ 2.85 per CCF

Storm Water Rates

Effective January 1, 2018

Land Use	Charge Per Acre/Per Month
Multi Family (3+units)	\$29.01
Commercial	\$45.11
Industrial	\$35.12
Institutional	\$45.11
Parks/Cemeteries	Exempt
Public Right-of-Way	Exempt
Agricultural/Vacant	Exempt
Residential - \$3.47 / Household / Month	

Curbside Recycling Services

January 1, 2021

On October 5, 2010, the Chippewa Falls Common Council approved charging residents for recycling services directly on their utility bill. Wisconsin Statute 287 mandates that communities over 5,000 provide for curbside recycling services.

Recycling charges cover the cost of providing curbside recycling services to single family to four-plex homes. Charges for tri-plex and four-plex homes are billed directly to the property owner unless units are individually metered.

Residents may request a recycling bin by calling Boxx Sanitation at 715-514-2995. For more recycling information, contact the Chippewa Falls Recycling Coordinator at 715-726-7999.

Recycling Rate - \$4.82 / unit / month

Water and wastewater bills are rendered quarterly with the exception of some large Industrial, Commercial and Public Authority customers billed monthly.

Public Fire Protection – This service includes the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires. This service shall also include water used for testing equipment and training personnel. Rate established 1/1/2003.

Private Fire Protection – This service shall consist of permanent or continuous unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes, and private hydrants.

Storm Water Fee – The storm water fee finances the City's Storm Water Management Program and compliance with the Wisconsin Pollution Discharge Elimination System permit. The fee is based on the amount of runoff that is generated by different land uses within the city. Rate established 1/1/2006.

Reconnection Charges - reconnect a customer, which includes reinstalling a meter and turning on the valve at the curb stop, if necessary. Normal business hours \$35.00, after hours \$50.00.